

**2<sup>nd</sup> Corrigendum to RFP For Hiring of Consultancy Services for Call Centre & Help Desk service, Project Implementation Unit - Directorate of Marketing (DoM) under SMART Project**

RFP Ref. No. SMART/PCMU/DoM/CS/59/2023-24 dated 30.08.2023.

Date: 05/10/2023

With reference to RFP Ref No. SMART/PCMU/DoM/CS/59/2023-24 dated 30.08.2023 published on the project website- <https://www.smart-mh.org/>, considering the declaration of public holiday on the last date of submission of proposal i.e. 29<sup>th</sup> September 2023 it is expedient to extend the last date of submission of proposal. The following amendments to the above referred RFP document are made with immediate effect.

Sr. No.	RFP Clause No. and page No.	Clause as per RFP	Clause Revised as
1	<b><u>E. Data Sheet</u></b> <b>B.</b> Preparation of Proposals  <b>12.1</b>	<b>Proposals must remain valid for 120 calendar days after the proposal submission deadline (i.e., until: 27/01/2024).</b>	<b>Proposals must remain valid for 120 calendar days after the proposal submission deadline (i.e., until: 09/02/2024).</b>
2	<b><u>E. Data Sheet</u></b> <b>C.</b> Submission, Opening and Evaluation <b>17.7 - 17.9</b>	<b>The Proposals must be submitted no later than:</b> Date: 29/09/2023 Time: 17.00 Hrs	<b>The Proposals must be submitted no later than:</b> Date: 13/10/2023 Time: 17.00 Hrs
3	<b><u>E. Data Sheet</u></b> <b>C.</b> Submission, Opening and Evaluation <b>19.1</b>	<b>An online option of the opening of the Technical Proposals is offered: No</b> <b>The opening shall take place at: "same as the Proposal submission address"</b> Date: 03/10/2023 Time: 13:00 Hours	<b>An online option of the opening of the Technical Proposals is offered: No</b> <b>The opening shall take place at: "same as the Proposal submission address"</b> Date: 16/10/2023 Time: 13:00 Hours

4	<p><b><u>E. Data Sheet</u></b>  <b>D.</b>  Negotiations and Award  <b>28.1</b></p>	<p><b>Expected date and address for contract negotiations:</b>  Date: 11/10/2023  <b>Address:</b> Director of Marketing and Head of PIU – DoM  Hon. Balasaheb Thackeray  Agribusiness and Rural Transformation (SMART) Project  3rd Floor, New Central Building,  Pune-411001  Maharashtra</p>	<p><b>Expected date and address for contract negotiations:</b>  Date: 23/10/2023  <b>Address:</b> Director of Marketing and Head of PIU – DoM  Hon. Balasaheb Thackeray  Agribusiness and Rural Transformation (SMART) Project  3rd Floor, New Central Building,  Pune-411001  Maharashtra</p>
5	<p><b><u>E. Data Sheet</u></b>  <b>D.</b>  Negotiations and Award  <b>30.2</b></p>	<p><b>Expected date for the commencement of the Services:</b>  Date: 17/10/2023 at: PIU-DoM,  Pune</p>	<p><b>Expected date for the commencement of the Services:</b>  Date: 25/10/2023 at: PIU-DoM,  Pune</p>

Note: - In case of any change or update in the RFP, the same will be published on the project website [www.smart-mh.org](http://www.smart-mh.org).

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Head PIU-DoM &  
Director of Marketing,  
Maharashtra State, Pune